

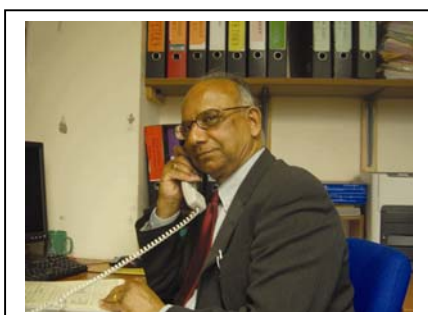
# Link Line

## Link Line Sessional Staff

### What is Link Line?

Link Line is a pro-active telephone support service working across Wolverhampton and the surrounding area. The Service provides a regular telephone contact, in all community languages, for those whose health, mobility or circumstances could put their quality of life at risk. Available 24 hours a day 365 days a year the friendly service regularly keeps in touch with members enabling them to retain their independence by coping with every day living and to live as full a life as practically possible.

Our outreach support services include accompanied support to hospital and medical appointments, shopping either assisted or on users behalf together with home visits, benefit checks, help with cleaning, general household and garden tasks and bereavement support.



The Telephone Support teams call clients regularly each week for a friendly social chat. Clients may just want to pass the time of day or they may have concerns that they would like to share.

Link Line is primarily geared for older people. The project has both paid staff and trained volunteers who provide the services. They work from a conviction that Older People should receive the very best care that is

possible, that no one should feel isolated or alone in their old age.

### Continuing Development

The team at Link Line continue to evaluate new products and services that help members to live as full a life as possible and provide peace of mind for them and those close to them. Recently introduced is a new Emergency Telephone to complement the established Telephone Support Service.



### Increasing demand for Link Line Service

The existing Link Line services together with the new services continue to attract new members increasing the demand particularly for outreach services such as help getting to medical appointments, with shopping and for services such as cleaning and gardening.



### Need to expand the Link Line team

This increasing demand for Link Line support means we need to expand the Link Line team by recruiting additional sessional workers to help primarily with outreach services.

Sessional Link Line workers undertake the delivery of help with shopping, shopping on behalf of members, cleaning and gardening. All members of the Link Line team are subject to the enhanced CRB check.

Most Outreach tasks are on average 2 hours in duration however gardening and cleaning can be longer. Sessional workers are Self Employed and are paid at the inclusive rate of £7.50 per hour.

### More Information from:

John Wilson or Tracy Scarrett  
Tel: 01902 392366

Email: [admin@linkline.org](mailto:admin@linkline.org)  
Web: [www.linkline.org](http://www.linkline.org)



**Link Line**  Now also available in West Midlands & Staffordshire

**On your own or feeling isolated?**

**Link Line** can help you cope with every day living and stay independent.  
**the friendly voice - there when you need it most ...**  
Day or night there always someone to talk to.  
Do you need support getting to medical or other appointments or help with emergency shopping?

**Whether for you or someone you know for as little as £2.50 each week Link Line can make a difference.**

Call (01902) 405878 and find out how **Link Line** could make all the difference.

Social Services referrals accepted

*Keeping in touch...*